

कर्मचारी राज्य बीमा निगम Employee State Insurance Corporation (श्रम एवं रोजगार मंत्रालय, भारत सरकार) (Ministry of <u>Labour</u> & Employment, Govt of India)



कर्मचारी राज्य बीमा निगम दंत महाविद्यालय एवं अस्पताल Employee State Insurance Corporation Dental College & Hospital सेक्टर/Sector - 15, रोहिणी/Rohini, नई दिल्ली/ New Delhi - 89 फोन/Phone – 011-27553099, deandc-roh.dl@esic.nic.in

File No. 115-A/Student.Griev./2019-Esst.DC

Date 28-02-2024

Τo,

The Joint Registrar (Affiliation)

Guru Govind Singh Indraprastha University Sector-16C, Dwarka New Delhi-110075

Subject- Regarding Student's Grievance Redressal Committee.

Sir,

With reference to the above cited subject, please find enclosed herewith student grievance committee report for Academic Year 2022-23 and period July 2023 to Dec 2023 for information and necessary perusal at your end.

Yours Faithfully

Enclosed: As above

Signed by Sovan Bera Date: 28-02-2024 15:41:55 (Sovan Bera) Dy. Director (Admn.)



Mr. Sund Do

January 25, 2024

To,

The Dean ESIC Dental College and Hospital Rohini, Delhi

Subject: Half yearly report of Student Grievance Committee.

Sir,

With reference to the above subject, this is to inform that there is no case reported or pending with the Student Grievance Committee during the period July 2023 to December 2023.

Thanking You,

Your Sincerely,

(Dr.Susmita Saxena) Chairperson Student Grievance Committee ESIC Dental College and Hospital

STUDENT GRIEVANCE REDRESSAL COMMITTEE ESIC Dental College & Hospital Sector-15, Rohini Delhi

To,

Date: 28.06.2023

The Dean, ESIC Dental College & Hospital, Sector-15, Rohini, Delhi.

Subject: Report – Student's Grievance Redressal Committee.

Respected Sir,

This is to inform you that for the academic year 2022-23, last grievance received in Student's Grievance cell was on 03.04.2023, which was resolved and report of the same was submitted in Dean office dated 13.04.2023. However, student grievance cell again received the same complaint to re-investigate few points on 13.05.2023, which was duly re-investigated by the committee and the report of the same was submitted to Dean Office on 01.06.2023. It is further informed that since then no grievance is received/pending in student grievance cell.

This is for your kind information and necessary action please.

Thanking You

Yours Sincerely,

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Dr. Susmita Saxena Chairperson

Member

On ex-India leave

Dr. Jitin Kharbanda Member

Dr. Pooja Dudeja Member

Mr. Sarvpriy Member

Report –Student Grievance Committee.

In reference to UO note no. 115-A-P.F./Students/826/2020/Univ.DC dated 13.05.2023 regarding reinvestigation of case of Mr. Sarvpriy, Enroll No. 82650759120; Student Grievance Committee met on 31.05.2023 to reinvestigate the case at 2:00 PM in Oral Pathology lab. In reply the points raised in UO note regarding the report submitted by Student Grievance Committee on 17.04.2023, it is

- 1. Behavioural aspect of the subject teacher was taken up by the committee because the grievance of father of Mr. Sarvpriy forwarded to the committee is regarding the vindictive attitude of subject teacher towards the student.
- 2. Matter regarding the marks was also taken care of regarding which committee mentioned that as per the statement of the internal examiner/subject teacher marks were already forwarded to the university and there is no record available in the department. Recommendations were given accordingly.
- 3. As per norms student should be the part of committee, but there was a conflict of interest in this case, as Mr. Sarvpriy is the Student representative in Student Grievance Committee and

he himself was the complainant.

However, the case was reinvestigated on 31.05.2023 and following committee members as

- 1. Dr. Susmita Saxena
- 2. Dr. Pooja Dudeja
- 3. Dr. Jitin Kharbanda
- 4. Ms. Sujata Singh
- 5. . Mr. Sarvpriy (Declared the conflict of interest- Letter attached) 6. Mr. Bikky Sharma.

Proceedings:

- Committee members asked Mr. Sarvpriy about his actual grievance points to which he said · that he does not have any grievance now. He informed committee members that his father Mr. Parveen Singh has also given an application in the office that he will withdraw the court case he has filed. Process of withdrawal is under process as informed by Mr. Sarvpriy.
- > Mr. Sarvpriy has one concern that is there any way that his subject carryover can be removed and he will be allowed to sit with his regular batch.

To which committee made it clear to him that these are the norms laid down by the University and DCI hence cannot be modified/changed.

> In regard to the memo of even no. dated 24.04.2023 issued to Dr. Bhawana Tiwari as mentioned in UO note , as per the statement of Mr. Sarvpriy, it was found that letters

submitted by the student with his complaint were handed over to him by Dr. Bhawana Tiwari herself.

Based on the above mentioned re-investigated points and findings of the committee, it is recommended that the questions raised Dr. Bhawana Tiwari may be addressed by Admin section as it does not pertain to Student Grievance Committee.

Dr. Susmita Saxena Chairperson

Dr. Jitin Kharbanda Member

Dr. Pooja Dudeja Member

Mrs/Suja Member

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Mr. Bikky Sharma Member

3. STUDENT'S GRIEVANCE REDRESSAL COMMITTEE

ESIC Dental College & Hospital Sector-15, Rohini, Delhi

Date: 04.03.2022

To,

The Dean. ESIC Dental College & Hospital, Sector-15, Rohini Delhi.

Subject: Report- Student's Grievance Redressal Committee.

Respected Madam,

This is to inform you that last grievance received in Student's Grievance Ceil was on 27.02 2021, which was resolved and report of the same was submitted in Dean office dated 16.03.2021. It is further informed that since then, no grievance is received in Student's Grievance Cell

This is for your information and necessary action please.

Thanking You,

Yours Sincerely,

(Dr. Susmita Saxeña)

(Dr. Pooja Dudeja)

tin Kharbanda) (DF.J

(Ms./Sujata

Member

Chairperson

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